

## Course Outline

### Introduction To Behavioural Safety

#### Duration

1 Day

#### Who Should Attend?

This one day programme is aimed at employees who perform a supervisory or management role and are required to have an appreciation of behavioural safety concepts

#### What Is Covered?

This programme is designed to equip delegates with the understanding of the behavioural safety process, how to engage with staff and build rapport. In addition it analyses the information required to measure the overall safety performance of an organisation. On completion of the course all delegates will be equipped to have a good understating of behavioural based safety, what implementing a behavioural based safety programme into your organisation can achieve and be able to:-

- Explain the key components of a safety management system and describe where behavioural based safety programmes sit and what they address
- Describe how a highly effective and proactive safety culture is established and maintained
- Evaluate and outline the component parts of effective safety leadership
- Explain some key areas that influence human behaviour
- Practice observation skills and describe the tram risk normalisation
- Demonstrate the key elements to effective rapport building and show how to ask effective questions
- Explain some of the proactive measures and methods of recording behavioural based safety conversations and observations